



## Construction & Remodeling Brochure

*PSI is a Project & Construction services company providing a range of upgrade, remodeling, and redevelopment services.*

This brochure is designed to introduce you to the services, capabilities, and benefits of our unique company. If there is a specific area in which you require additional information, client references, or case studies please let us know.

# Why PSI?



PSI is the construction and remodeling provider of choice by some of America's largest and most-respected companies.

We partner with them in meeting their schedules and budgets. In addition to a quality service PSI provides them with the following:

## **Flexibility & Control**

Multiple trades mean less scheduling and coordination for you. Control is gained through solid reporting, on-site supervision and 24-hour support through our office.

## **Safety**

To meet the needs of our diverse client base, we maintain a rigorous safety program throughout our organization with numerous certifications. If there is a specific certification we need in order to be an approved vendor, let us know. We will incorporate it into our procedures.

## **Knowledge & Experience**

We are experienced in performing live-store remodels quickly, safely and with a focus on budget control. A highly knowledgeable and experienced team of professionals is at your disposal throughout the project.

## **Quality**

Our project management team assures a quality project delivered with minimal or no punch list. All of our services are backed up by written warranty.

# Here to Support Your Initiatives

PSI was founded to support retail chain store executives in meeting the challenges associated with their day-to-day project management issues.

We found countless construction management executives faced with locating and qualifying hundreds of contractors, managing the progress of work, and keeping their operational teams informed, all while trying to focus on their budgetary constraints.

Our answer was to provide a single source with which they can partner with to manage that process.

We provide a comprehensive and consistent approach in helping our clients streamline and manage their remodels, upgrades, fit-outs, capital improvements and redevelopment. A solid track record of strict budget adherence, reliability, response and accountability has consistently driven our growth and deepened our relationships.

The industries we serve have broadened to include several business sectors:

- Retail Chains
- Self-Storage Facilities
- Cafés & Restaurants
- Petroleum Retailers
- C-Stores
- Commercial Properties
- Third Party Technology Partners
- National GC/CM Firms
- Property Management Organizations
- Hospitality



# Our People



At PSI you'll find a dedicated team of professionals who truly listen to your needs, solve problems and deliver results.

Our associates, backed by powerful technology and resources, deliver services where and when needed. We are committed to the "total" satisfaction of the client and stand behind every job completed with a written warranty.

To follow is an introduction to PSI, our people, partners, values and services, as well as the benefits you'll come to experience when partnering with PSI.

We encourage you to read on and learn more about our unique company and how we can help you achieve your goals.

Visit us online at [www.getpsi.com](http://www.getpsi.com).



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# Services

Your call to **888-2-GET-PSI** connects you to our Client Support Center – a powerful customer service team backed by a force of prequalified subcontractors ready to serve you.

## Construction Services

New & Existing Interior Build-Outs  
Remodeling  
Flooring Repair & Installation  
Painting  
Millwork

## Lighting & Electrical

Lighting Retrofit & Installation

## HVAC/R

Climate Control Installations

## Installation & Assembly

Fixture Warehousing, Shipping & Assembly  
Display, Kiosk & POP Installations  
Graphic & Signage Installations



# Value-Added

While providing our clients with great service and flexibility to their needs, we also add value to the services we provide by furnishing our clients with top-flight communication and firmly standing behind every aspect of the services we provide.

All of our clients enjoy the following benefits when using PSI...

- Single source responsibility for multiple trades and communications
- 24/7 support for your management and operations
- Local and regional coverage
- Professional scheduling and coordination with your operations staff and location
- Warranty on all services

# Programs and Roll-Outs



From site surveys and smaller projects to broad installation programs, we provide the client with a superior approach to tackling their projects.

## Versatility

We provide site-supervised construction services where and when you need it. We coordinate with you, your project manager, architect and landlord and keep our focus on doing what it takes to get your facility open on time and within budget

## Vision

All of our trades operate from a central CPM schedule to assure timely completion. Our Project Managers and Superintendents maintain a clear focus on all factors that may delay our projects and react swiftly to provide solutions.

## Value-Added Services & Advantages to Using PSI Services...

- Review of design criteria restrictions (ADA, fire suppression, egress, etc.)
- Plan review and assistance in landlord chargebacks
- Adherence to landlord and municipal criteria
- Review and specification of proper dimensioning of soffits and light fixtures
- Resolution of dimension conflicts
- Permit Applications, Tracking & Expediting
- Dimension verification
- Assisting architect and engineer in code corrections
- Product research and purchasing (lighting, flooring, ceilings, wall systems, fixtures, etc.)

## Punch Listing

Prior to owner turnover, we supply our Project Superintendent a comprehensive pre-punch list to cover everything. We review our own projects and pre-punch list them to ensure that you don't have to spend a lot of time bothering with outstanding construction issues, but rather focus on furnishing, fixturing, merchandising and getting your project complete.

### **Pricing and Surveying**

We will review your project and provide a comprehensive bid in a timely manner. If you do not have plans or you are not certain what the field conditions are, we can perform a site survey and compile a drawing of the site with dimensions, site features, ingress, egress, land features and any other pertinent data along with supporting photographs.

### **Fixturing, Installations, Retrofitting**

We'll provide a competitive hourly, square foot, or unit-cost installation cost for setting up your fixtures, furnishings and merchandising equipment, and coordinate with your fixture provider to assure timely delivery and confirm adequate labor will be on-site to receive and inspect your equipment. Need some logistical help with storage? We're there to help. Need multiple trades on-site such as electricians, plumbers and/or specialty trades? That's PSI.



### **Easy Administration and Billing**

Our experienced administrative staff will provide you with a progress billing structure that will work for you. We maintain a flexible, smooth and consistent invoicing process, providing all the necessary forms, waivers, progress photographs and documentation necessary to ensure a manageable payment application process.

### **Revitalization**

Due to budgetary constraints, some locations cannot be fully remodeled. In this case we'll survey the location, determine the highest priority issues, and then provide you with several options and related costs for all of the issues

documented. Some locations may just require repainting, re-lamping, and a thorough floor cleaning/refinishing.

Whatever the case, we can assure the maximum aesthetic improvement with minimal financial impact. You can be confident your project will be completed quickly and economically with a minimum of disruption to the day-to-day operation of your location.

### **Warranty**

All PSI workmanship carries a full 1-(one) year warranty. Punch list issues are completed quickly to assure minimal interruption to the unit's function.